

S.M.I.L.E. MICROFINANCE LIMITED

“COVID-19 LOAN RESTRUCTURING PLAN”

1. Moratorium for payment of installments:

As recommended by RBI, Banks, NBFCs & MFIs shall provide a moratorium period of 3 months on payment of all installments / interest falling due between 1st March 2020 and 31st May 2020. SMILE made collection till 23rd March 2020 and stopped collection from 24th March 2020. Therefore, moratorium for collection of installments may be allowed for the installments falling due between 24th March 2020 and 31st May 2020.

2. Providing new repayment schedule:

The existing repayment schedule of clients shall be modified, and a new repayment schedule/Loan card shall be provided to clients which shall reflect the moratorium provided and the extended tenure of repayment. The clients shall be duly sensitized on the moratorium and revised repayment schedule to avoid any frauds at client or staff level.

3. Collection of Accrued Interest:

Accrued interest shall be collected in one or two instalments at the beginning when collection starts after moratorium. Craft Silicon will provide the revised repayment schedule in BR.Net for all the loan accounts outstanding.

4. No adverse impact on Credit History of Clients:

As advised by RBI, there shall no adverse impact on the credit history of clients for non-repayment during the allowed moratorium period.

5. Support to clients in distress:

SMILE shall strive to extend necessary support to clients whose cash flows are adversely affected. The lending limit as prescribed in Sa-dhan and MFIN CRL and Industry Code of Conduct shall be adhered to in this regard. Management shall institute a transparent system to collect relevant information in order to identify adversely affected clients so that necessary support can be provided.

6. This moratorium shall be applicable for all loan products and for Staff Loans also.

-Approved by Board of Directors-

Date: 03-04-2020